

1410/201  
SOCIAL DEVELOPMENT, THEORY  
METHODS, POLICY AND ADMINISTRATION  
June/July 2021  
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

NATIONAL CERTIFICATE IN SOCIAL DEVELOPMENT

SOCIAL DEVELOPMENT, THEORY METHODS, POLICY AND ADMINISTRATION

3 hours

**INSTRUCTIONS TO CANDIDATES**

*This question paper consists of FOURTEEN questions in TWO sections; A and B.  
Answer ALL the questions in BOTH sections in the answer booklet provided.  
Maximum marks for each part of a question are as indicated.  
Candidates should answer the questions in English.*

**This paper consists of 3 printed pages.**

**Candidates should check the question paper to ascertain that all pages are printed as indicated and that no questions are missing.**

**SECTION A: (40 marks)**

*Answer ALL questions in this section.*

1. Explain the meaning of each of the following psychological terms:
  - (a) ego;
  - (b) super ego.

(4 marks)
2. Outline **four** assumptions of community organization method in social work. 

(4 marks)
3. Highlight **four** benefits of research in social policies formulation. 

(4 marks)
4. Outline **four** roles of policies in social development work. 

(4 marks)
5. Highlight the personality effect that may result due to unsuccessful completion of each of the following stages of psychosexual development:
  - (i) oral stage;
  - (ii) anal stage.

(4 marks)
6. (a) Explain the meaning of the terms 'social policy and administration'. 

(2 marks)

(b) Highlight **two** factors that may be used to evaluate the effectiveness of a project. 

(2 marks)
7. Outline **two** aims of education in social development. 

(4 marks)
8. Explain the meaning of each of the following types of policies:
  - (a) domestic policy;
  - (b) distributive policy.

(4 marks)
9. Differentiate between a 'null' and 'alternate' hypotheses. 

(4 marks)
10. Explain **two** methods used to collect primary data in social research. 

(4 marks)

**SECTION B: (60 marks)**

*Answer ALL the questions in this section.*

11. (a) Outline **five** main tasks of a professional social worker. (5 marks)
- (b) Explain the psychosexual development at each of the following stages:
- (i) birth to 18 months; — *Oral* (2 marks)
  - (ii) 18 months to 3 years; — *Anal* (2 marks)
  - (iii) 3 years to 6 years; — *Phallic* (2 marks)
  - (iv) 6 years to puberty; *latency* (2 marks)
  - (v) puberty - onwards. — *Genital* (2 marks)
12. (a) Highlight **five** qualities of groups in social work. (5 marks)
- (b) Describe **five** factors to be considered when choosing the size of a sample in social research. (10 marks)
13. (a) Explain the activity that take place at each of the following stages of policy formulation:
- (i) problem identification; (2 marks)
  - (ii) agenda setting; (2 marks)
  - (iii) budgeting; (2 marks)
  - (iv) implementation; (2 marks)
  - (v) evaluation. (2 marks)
- (b) State **five** benefits of policy analysis. (5 marks)
14. (a) Explain the meaning of the following social policy terms:
- (i) residual welfare model; (2 marks)
  - (ii) institutional redistributive model; (2 marks)
  - (iii) social inequality; (2 marks)
  - (iv) universal benefits. (2 marks)
- (b) Outline the seven steps followed in the decision making process. (7 marks)

1 Problem identification  
2 Analyzing

1410/201 Inform the public  
June/July 2021 Include the public surpot  
Implementing  
ASSESSING and Evaluation

**THIS IS THE LAST PRINTED PAGE**

1 Problem identification  
2 Analyzing  
3 Develop the best alternative  
4 Select the best alternative  
5 Implementing  
6 Monitoring and evaluation.