

2428/103

COMMUNITY BASED ORGANIZATIONS,  
CAPACITY BUILDING AND  
EMPOWERMENT

June/July 2018

Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT  
MODULE I

COMMUNITY BASED ORGANIZATIONS,  
CAPACITY BUILDING AND EMPOWERMENT

3 hours

**INSTRUCTIONS TO CANDIDATES**

*This paper consists of EIGHT questions in TWO Sections; A and B.*

*Answer FIVE questions in the answer booklet provided as shown below:*

*any TWO questions from section A;*

*any TWO questions from section B;*

*any other ONE question from either section.*

*Maximum marks for each part of a question are as indicated.*

*Candidates should answer the questions in English.*

**This paper consists of 3 printed pages.**

**Candidates should check the question paper to ascertain that  
all the pages are printed as indicated and that no questions are missing.**



## SECTION A: COMMUNITY BASED ORGANIZATIONS

*Answer at least TWO questions from this section.*

1. (a) (i) Explain the meaning of the term 'community'. (2 marks)
- (ii) Describe **five** characteristics of a community. (10 marks)
- (b) Explain **four** advantages of matrix organization structure. (8 marks)
2. (a) A community based organization should have written goals that are part of their operational plan. Discuss **five** ways in which setting of goals is important to a community based organization (CBO). (10 marks)
- (b) Explain the **five** steps in formulation of policies in a community based organization. (10 marks)
3. (a) (i) Explain the meaning of the term leadership. (2 marks)
- (ii) Describe **five** roles of leadership in a community based organization (CBO). (10 marks)
- (b) Describe **four** strategies of managing conflicts in an organization. (8 marks)
4. (a) Explain **five** reasons for having an organizational culture in a workplace. (10 marks)
- (b) Highlight **five** challenges in implementing motivational packages in a community based organisation. (10 marks)



## SECTION B: CAPACITY BUILDING AND EMPOWERMENT

Answer at least **TWO** questions from this section.

5. (a) Describe **five** types of approaches to community capacity building. (10 marks)  
*top approach*
- (b) Explain **five** elements of community strength. (10 marks)
6. (a) (i) Explain the meaning of the term “capacity building mediator”. (2 marks)
- (ii) Describe **five** indicators of community capacity building and empowerment. (10 marks)
- (b) Outline **four** reasons why community empowerment is important. (8 marks)
7. (a) (i) Explain the meaning of the term “training needs assessment” (TNA). (2 marks)
- (ii) Highlight **five** activities that must be carried out before undertaking a training needs assessment. (10 marks)
- (b) Describe **four** characteristics of community leadership. (8 marks)  
*Good communication skill*
8. (a) Analyze **six** factors influencing capacity building and empowerment programme. (12 marks)  
*poor leadership structure, Corruption, Illiteracy, Inadequate funds/resources, Bad communication, Lack of manpower*
- (b) Highlight **four** ways of empowering women to take leading roles in community development. (8 marks)  
*Trainings, workshops & seminars, Provision*

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