

1410/201
SOCIAL DEVELOPMENT, THEORY,
METHODS, POLICY AND ADMINISTRATION
June/July 2020
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

NATIONAL CERTIFICATE IN SOCIAL DEVELOPMENT

SOCIAL DEVELOPMENT, THEORY, METHODS, POLICY AND ADMINISTRATION

3 hours

INSTRUCTIONS TO CANDIDATES

*This paper consists of **FOURTEEN (14)** questions in **TWO** sections; **A** and **B**.
Answer **ALL** the questions in **BOTH** sections in the answer booklet provided.
Maximum marks for each part of a question are as indicated.
Candidates should answer the questions in English.*

This paper consists of 3 printed pages.

Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.

SECTION A (40 marks)

Answer ALL the questions in this section.

1. Identify **four** common responsibilities of a social worker. (4 marks)
2. Explain the meaning of each of the following terms:
 - (i) social policy; (2 marks)
 - (ii) evaluation. (2 marks)
3. (a) Giving **one** example, define the term 'pressure group'. (2 marks)
(b) Outline **three** methods used by pressure groups to influence social policy and administration. (3 marks)
4. Identify the **four** primary assumptions of the modern conflict theory. (4 marks)
5. Highlight **four** ways that may be used by a social worker to maintain the confidentiality and privacy of a client. (4 marks)
6. State **four** characteristics of the pre-affiliation stage of group development. (4 marks)
7. Differentiate between 'effective' and 'acceptable' formulation as applied in policy formulation. (4 marks)
8. Distinguish between 'primary' and 'secondary' data as used in the collection of research data. (4 marks)
9. Explain the meaning of each of the following types of evaluation in social policy:
 - (i) process;
 - (ii) terminal. (4 marks)
10. Outline **three** benefits of policy analysis. (3 marks)

ca/b2

SECTION B (60 marks)

Answer ALL questions in this section.

11. (a) Describe **five** factors that negatively influence social policy implementation. (10 marks)
- (b) Outline **five** features of a good questionnaire for data collection. (5 marks)
12. (a) Describe each of the following defence mechanisms as applied in the psychoanalytic theory:
- (i) denial; (2 marks)
 - (ii) displacement; (2 marks)
 - (iii) reaction-formation; (2 marks)
 - (iv) repression; (2 marks)
 - (v) regression. (2 marks)
- (b) Explain **five** arguments in favour of social welfare. (5 marks)
13. (a) Highlight **five** principles applied in social case work. (10 marks)
- (b) State **five** reasons for social policy evaluation. (5 marks)
14. (a) (i) Differentiate between 'social services' and 'welfare state'. (4 marks)
- (ii) Explain the meaning of each of the following types of policies:
- I. distributive;
 - II. regulatory;
 - III. redistributive. (6 marks)
- (b) Outline **five** key steps involved in the decision making process. (5 marks)

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