

2428/101
SOCIAL WORK THEORY, PRACTICE
AND COMMUNITY DEVELOPMENT
June/July 2020
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL
DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT
MODULE I

SOCIAL WORK THEORY, PRACTICE AND COMMUNITY DEVELOPMENT

3 hours

INSTRUCTIONS TO CANDIDATES

This paper consists of EIGHT questions in TWO sections; A and B.

Answer FIVE questions in the answer booklet provided as shown below:

any TWO questions from section A;

any TWO questions from section B;

any other ONE question from either section A or B.

All questions carry equal marks.

Candidates should answer the questions in English.

This paper consists of 3 printed pages.

Candidates should check the question paper to ascertain that all pages are printed as indicated and that no questions are missing.

1/3/2020

SECTION A : SOCIAL WORK THEORY AND PRACTICE

Answer at least TWO questions from this section.

1. (a) Explain **five** factors that contribute to the need for social work in Kenya. (10 marks)
 (b) Analyze **five** skills and competences required by a social worker to work effectively in the society. (10 marks)
 2. (a) Explain **five** important points on ethics and values in social work. (10 marks)
 (b) Analyze **five** basic principles of social work. (10 marks)
 3. (a) Outline the **five** stages in the social work process. (10 marks)
 (b) Highlight **five** activities a social worker performs under community work. (10 marks)
 4. (a) Analyze **five** challenges encountered by social workers in provision of social services. (10 marks)
 (b) Explain the meaning of each of the following terms as used in social work theory and practice:
 (i) social work; (2 marks)
 (ii) social values; (2 marks)
 (iii) social group work; (2 marks)
 (iv) community work; (2 marks)
 (v) social service. (2 marks)

poverty alleviation
Improvement of skills
Creation of employment

Speaking skills
Facilitator skills
Critical thinking skills
Listening skills

inadequate of resources
lack of communication skills
insecurity
- poor infrastructure
- poor leadership
- climatic conditions

30/20
10/10
30/20
10/10

SECTION B: COMMUNITY DEVELOPMENT

Answer at least TWO questions from this section.

5. (a) Explain **five** principles of community development. (10 marks)
 (b) Identify **ten** approaches to community organizations. (10 marks)
 6. (a) Describe **five** roles of community development workers. (10 marks)
 (b) Analyze **five** important points on community empowerment. (10 marks)

mediator
organizer
advocate
link
mobilizer

- 7/ (a) Explain the meaning of each the following terms:
- (i) community development; (2) (2 marks)
 - (ii) community participation; (2) (2 marks)
 - (iii) self-reliance; (2) (2 marks)
 - (iv) community empowerment; (2) (2 marks)
 - (v) community organization. (2) (2 marks)
- (b) Analyze five effects of collaboration and partnership in community development. (10 marks)
- Promote team work.
 - Promotes trust among members.
 - Unity.
 - Mobilisation of resources.
 - Creation of employment.
- 8/ (a) Highlight five points on the importance of sustainability of community development programmes. (10 marks)
- (b) Explain five ways in which the county government contribute to community development. (10 marks)
- Provision of resources
 - Funds.

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