

2428/101  
SOCIAL WORK THEORY, PRACTICE  
AND COMMUNITY DEVELOPMENT  
June/July 2022  
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT  
MODULE I

SOCIAL WORK THEORY, PRACTICE AND COMMUNITY DEVELOPMENT

3 hours

INSTRUCTIONS TO CANDIDATES

*This paper consists of EIGHT questions in TWO sections; A and B.  
Answer FIVE questions in the answer booklet provided, as shown below:  
any TWO questions from section A;  
any TWO questions from section B;  
any other ONE question from either section A or B.  
Maximum marks for each part of a question are as indicated.  
Candidates should answer the questions in English.*

This paper consists of 3 printed pages.

Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.

## SECTION A: SOCIAL WORK THEORY AND PRACTICE

*Answer at least TWO questions from this section.*

1. (a) Highlight five assumptions in community organization. (10 marks)
- (b) Explain the psycho-sexual development that takes place at each of the following stages:
- (i) birth to 18 months; (2 marks)
  - (ii) 18 months to three years; (2 marks)
  - (iii) age three to six years; (2 marks)
  - (iv) age six to puberty; (2 marks)
  - (v) puberty onwards. (2 marks)
2. (a) Analyze five benefits of social work in the society. (10 marks)
- (b) Describe five positive impacts of ethics and values in social work (10 marks)
3. (a) Highlight four objectives of social group work. (8 marks)
- (b) Describe six techniques used by a social worker during the exploration and planning phase of the helping process. (12 marks)
4. (a) Analyze five benefits of effective management of social services in a community. (10 marks)
- (b) Explain five challenges of social work in Kenya. (10 marks)

## SECTION B: COMMUNITY DEVELOPMENT

*Answer at least TWO questions from this section.*

5. (a) Explain the meaning of each of the following terms:
- (i) community; (2 marks)
  - (ii) community development; (2 marks)
  - (iii) community capacity building; (2 marks)
  - (iv) community empowerment. (2 marks)
- (b) Outline six steps involved in the community development planning process. (12 marks)
6. (a) Describe five characteristics of successful community development partnerships. (10 marks)
- (b) Analyze five positive impacts of community development work. (10 marks)

7. (a) Outline the **five** steps involved in the spontaneous social action model. (10 marks)
- (b) Analyze **five** challenges encountered in community organization. (10 marks)
8. (a) Describe **five** roles of a community development worker as a change agent. (10 marks)
- (b) Explain **five** benefits of community empowerment. (10 marks)

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