

**061004T4ICT**

**ICT ASSISTANT LEVEL 4**

**IT/0S/ICTA/CC/03/4/A**

**REPAIR AND MAINTAIN A COMPUTER**

**July/August 2023**



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION COUNCIL  
(TVET CDACC)**

**PRACTICAL ASSESSMENT**

**Time: 2 Hours**

**INSTRUCTIONS TO CANDIDATES**

1. You have 10 minutes to familiarize yourself with working station.

**You are provided with the following resources:**

- Computer system with Internet connection
- Air blower
- Computer system toolkit

**This paper consists of TWO (2) printed pages  
Candidates should check the question paper to ascertain that all pages  
are printed as indicated and that no questions are missing.**

### Task 1

- a. Perform the following hardware maintenance tasks.
  - i. Clean the mouse and keyboard (2 marks)
  - ii. Dust off the monitor (1 mark)
  - iii. Dust off fan intakes (1 mark)
  - iv. Dust off the power supply unit (1 mark)
  - v. Dust off the motherboard. (1 mark)
- b. Perform the following software maintenance tasks
  - i. Clean the disk (2 marks)
  - ii. Defragment hard drives (3 marks)
  - iii. Update virus definition files (3 marks)
  - iv. Scan for viruses (3 marks)
  - v. Uninstall an antivirus program in your computer. (4 marks)
  - vi. Change the system password to a new one (2 marks)
  - vii. Clear the cache in your internet browser (2 marks)

### Task 2

Perform each of the following tasks.

- a. Disassemble the computer system (12 marks)
- b. Assemble a Computer System and power it ON. (13 marks)

**THIS IS THE LAST PRINTED PAGE.**