061006T4ICT
ICT TECHNICIAN LEVEL 6
IT/OS/ICT/CR/4/6
PERFORM ICT SYSTEM SUPPORT
JULY/ AUGUST 2023



TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION COUNCIL (TVET CDACC)

PRACTICAL ASSESSMENT

TIME: 3 HOURS

INSTRUCTIONS TO CANDIDATE

- 1. You are given **10 minutes** to read through the tasks and confirm the availability of the resources
- 2. The assessor will record your performance at critical points using audio-visual means
- 3. All tasks carry 50 marks
- 4. You will be provided with the following resources.
 - a) Keyboard
 - b) Mouse
 - c) Ethernet cable
 - d) CPU
 - e) Monitor
 - f) VGA cable
 - g) Power cables

- h) Internet
- i) Network Printer
- j) Printing paper

Task 1: Mount computer peripherals

(14 Marks)

Task 2: Download and install the following software

a) Mozilla Firefox browser

(6 Marks)

b) Adobe acrobat

(6 Marks)

Task 3: Type the following paragraph in MS word

(6 Marks)

INTERNETWORK

Network of networks is called an internetwork, or simply the internet. It is the largest network in existence on this planet. The internet hugely connects all WANs and it can have connection to LANs and Home networks. Internet uses **TCP/IP** protocol suite and uses IP as its addressing protocol. Present day, Internet is widely implemented using IPv4. Because of shortage of address spaces, it is gradually migrating from *IPv4 to IPv6*.

Task 4: Name the document as "internet" and save it in pdf format in a folder named "support"

(7 Marks)

Task 5: configure the printer ready for printing

(6 Marks)

Task 6: print the pdf document saved

(5 Marks)