

061005T4ICT

ICT TECHNICIAN LEVEL 5

IT/OS/ICT/CR/2/5

Install Computer Software

March/April 2025



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION
COUNCIL (TVET CDACC)**

WRITTEN ASSESSMENT

Printed By: Ramogi Institute Of Advanced Technology

Date: 25.03.2025 10:41 AM

TIME: 3 HOURS

INSTRUCTIONS TO CANDIDATE

1. This paper consists of **TWO** sections: **A** and **B**.
2. Answer **ALL** questions in section **A** and **ANY THREE** (3) questions in section **B**.
3. Marks for each question are indicated in the brackets.
4. Candidates are provided with a separate answer booklet
5. Do not write on the question paper.

This paper consists of THREE (3) printed pages
Candidates should check the question paper to ascertain that all
pages are printed as indicated and that no questions are missing.

SECTION A (40 MARKS)

Answer ALL the questions in this section.

1. The principal of ABZ Girls' High school has approached you to assist on software installations. List FOUR types of installations you may decide to employ. (4 Marks).
2. Smith, who has recently purchased a new laptop for his hardware business, would like to install additional software. Advice Smith on FOUR basic computer system requirements he may need to consider. (4 Marks)
3. Ulimwengu Company recently procured software to monitor their sales in the country. List FOUR different types of software tests they will need to carry out. (4 Marks)
4. List TWO examples of system utility software. (2 Marks)
5. Highlight THREE software configuration components. (3 Marks)
6. List FOUR types of operating systems. (4 Marks)
7. Outline FOUR ways of making data backup. (4 Marks)
8. Highlight FOUR reasons why considering system requirements is important while purchasing software. (4 Marks)
9. Identify FOUR key factors to consider when developing an end user training plan. (4 Marks)
10. Explain FOUR classification of system software. (4 Marks)
11. Outline THREE sources of software. (3 Marks)

SECTION B (60 MARKS)

Answer Any THREE Questions in this Section

12.

- a) Discuss FIVE factors to consider before performing software upgrade. (10 Marks)
- b) Explain FIVE reasons for having a software installation manual. (10 Marks)

13.

- a) Discuss FIVE benefits of having a user and vendor software purchase agreement. (10 Marks)
- b) Explain THREE elements of user and vendor agreement. (6 Marks)
- c) Explain TWO hardware factors to consider before software installation. (4 Marks)

14.

- a) Discuss FIVE types of software security testing. (10 Marks)
- b) Describe FIVE types software test reports. (10 Marks)

15.

- a) Describe THREE methods of Software acquisition. (6 Marks)
- b) Discuss FIVE characteristics, which a software must meet before it is deployed by an organization. (10 Marks)
- c) Discuss TWO benefits of user training. (4 Marks)